



Lean Leader Programme



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Train Better. Do Better.





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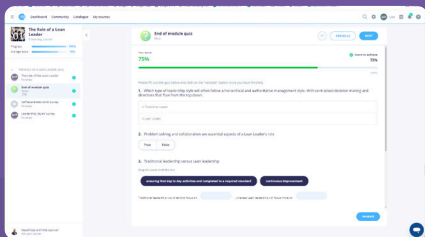
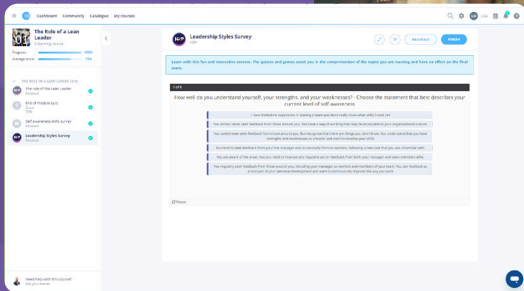
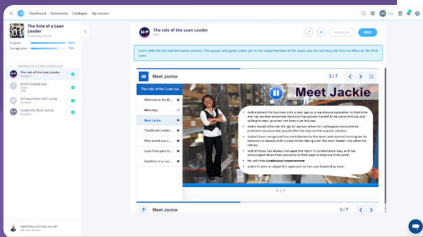
Train Better. Do Better.

Learning within the flow of work
anytime, anyplace, anywhere...



Introduction

At Click2Learn, we understand that effective leadership is crucial for driving business success. Our Lean Leader Programme is specifically designed for first-line managers, team leaders, and newly promoted managers, equipping them with practical skills to improve their effectiveness as leaders.



This programme combines eLearning, practical assignments, and coaching support, giving your people the tools to lead with confidence and deliver measurable results.

The programme is built on Lean principles and established Leadership concepts, equipping participants with the ability to identify and eliminate waste, improve processes, and lead teams through continuous improvement initiatives. Whether your team is new to Lean or seeking to enhance their existing leadership skills, our programme is a highly effective way of boosting capability within your organisation

Our content is designed to keep learners engaged throughout their learning journey, through a wide range of interactive modules, and real-world application.

Blended Learning: Click2Learn's innovative blended learning model is designed to provide unparalleled flexibility and effectiveness. It combines the latest eLearning techniques, live coaching from industry experts, and engaging onsite workshops. This enables learners to apply knowledge to real-world business challenges.

Engaging Content: Our online learning modules go beyond traditional approaches. With captivating videos, immersive audio, and interactive content, subjects are brought to life to make the learning experience enjoyable and impactful.

Expert Guidance: Live coaching sessions are designed to embed learning and provide invaluable support for practical assignments. Learners can interact with industry veterans who bring real-world experience, insights and expertise.

Programme Overview

The Lean Leader is a comprehensive, blended learning programme that covers key leadership principles. With **Bronze**, **Silver**, **Gold**, and **Platinum** options, participants can choose the path that best suits their goals. The programme is flexible, allowing learners to work at their own pace, at a time that suits their schedule and combines practical learning with expert coaching, empowering your team to deliver real-world improvements and productivity gains.

THE PROGRAMME INCLUDES THE FOLLOWING MODULES

1. The Role of a Lean Leader

Focusing on the key attributes, qualities, and behaviours needed to be an effective leader, Learners will conclude this module with a self-assessment quiz to better understand their development areas.

2. Introduction to Leadership & Management Principles

This module provides a broad introduction to Leadership & Management principles, including understanding and developing your team, core skills and the tools required to be a more effective leader.

3. Managing Conflict

Managing Conflict is a vital tool in any leader's skillset. In this module, learners will gain an understanding of the different types of conflict and effective techniques that can be used to deal in different scenarios.

4. Effective Communications

Aspiring leaders will gain a deeper understanding of what it means to become an effective communicator and focuses on understanding stakeholders and choosing the right communication approach depending on level and situation.

5. Intro To Lean Thinking & Continuous Improvement

This comprehensive module introduces aspiring leaders to the components needed to understand Lean methodology and how to build a Continuous Improvement culture within their teams.

6. Visual Management

In this module, learners will gain a deeper understanding of how to set up and use visual management to better understand team performance and identify areas that can quickly be improved.

7. Performance Management

This comprehensive module explores organisational purpose, understanding of metrics and KPIs, and how to run effective team performance meetings. It provides learners with a deep understanding of how to manage and improve their team's performance.

8. Introduction to Team Level Problem Solving

This module will explore how to identify and quantify issues and introduce team-based problem solving at a local level.

9. Workload Planning

Being able to deliver what needs to be done each day is an essential part of any team leader's role. This module provides a foundation of planning workloads for a team. Understanding customer demand, daily capacity, and assigning the correct resources to a given task. Utilising tried and tested Lean planning methods.

10. Workplace Routines

Establishing routines in the workplace ensures standards are maintained and team members are fully supported throughout their day. This essential skill focuses on the importance of understanding what is really going on in the workplace and explores

structured daily walk arounds, workplace checks, safety and wellbeing of colleagues.

11. Effective Decision Making

This module provides a valuable insight into how to make decisions based on facts and data rather than just opinion and how to ask the right questions, to the right people, at the right time.

12. Introduction to Managing Change

In this module learners will look at some simple tools that will help drive localised change within their team/department.

13. Coaching, Mentoring & Feedback

This module discusses the foundations of coaching, mentoring and giving balanced feedback around a structured approach and is designed to help build confidence when coaching team members.

14. Managing Upwards

Learners will gain a better understanding of how to manage upwards through clear communication and the provision of the right level of information to their next level managers.

15. Identifying Improvements

As learners begin to apply the tools and behaviours from the programme to their daily activities, they will start to identify ways of improving. For this module Learners will choose an area of improvement that relates to their own environment and put theory into practice.

Practical Workplace Assignments

At key stages throughout the course, learners will be required to apply the theory directly to real workplace situations. This helps to embed their knowledge and achieve business benefits.

ASSIGNMENTS INCLUDE

1. Setting up & running effective team meetings
2. Understanding your role as a leader
3. Identifying waste in your organisation
4. Setting up visual management
5. Creating team KPIs
6. Capturing and resolving issues through team-based problem solving
7. Effective coaching



Accreditation and Certification

Our **Lean Leader Programme** is accredited by both **CPD** and **CMI**, ensuring that your team's training meets the highest industry standards.

As a **CPD-certified course**, the programme ensures that both businesses and employees remain at the forefront of professional development. For businesses, **CPD accreditation** guarantees that the training is current, relevant, and tailored to enhance employee skills in a structured, measurable way.

This supports organisational goals by driving continuous improvement and maintaining a competitive edge. For employees, **CPD certification** demonstrates a commitment to ongoing learning, boosting skills,

confidence, and career progression. The certification is widely recognised across industries, providing assurance that learners are gaining valuable, accredited knowledge that enhances their careers.

The programme is also accredited by the **Chartered Management Institute (CMI)**, adhering to national standards of excellence. Upon completing the programme, learners can earn a **CMI Level 3 qualification**, which is equivalent to an AS or A-Level. This nationally recognised certification enhances leadership credentials,



providing a solid foundation in management principles.

For businesses, choosing a **CMI-approved course** ensures that your team receives high-quality, practical training designed to improve efficiency, streamline processes, and drive productivity.

For employees, a **CMI qualification** not only boosts career prospects but also provides access to a vast professional network, making it a valuable investment in their long-term success.

Pricing

Our **Lean Leader programme** offers flexible pricing options to suit a variety of business needs and budgets.

Whether you're looking for a cost-effective solution with core CPD certification or a comprehensive package that includes a nationally recognised CMI Level 3 qualification, our pricing tiers ensure that you can choose the level of training and support that fits your organisation. The Bronze and Silver levels provide a solid foundation, with or without the option of workplace learning and coaching, for those not looking to achieve a qualification. The Gold option offers the opportunity for learners to enhance their CV with a CMI Level 3 accreditation. For those seeking a fully accredited, bespoke programme tailored to specific business needs, the Platinum option provides the perfect solution.

	Bronze	Silver	Gold	Platinum
Elearning	Yes	Yes	Yes	Yes
Coaching	Not included	2 hours online	3 hours online	Yes
Assignments	Not included	Yes	Yes	Yes
Workshop	Not included	Not included	Not included	Yes
Accreditation	CPD	CMI Approved	CMI Level 3	CMI Level 3
Benefits	Quick, scalable, 12 months access, ideal for organisations wanting to upscale quickly, learn in your own time, in the flow of work, CPD.	CMI approved course, practical application, theory into practice, assignments linked to real world improvements, direct coaching from experts, tangible productivity gains.	Nationally recognised CMI Level 3 qualification, 1 year CMI membership, practical application, theory into practice, assignments linked to real world improvements, direct coaching from experts, tangible productivity gains.	Nationally recognised CMI Level 3 qualification, practical application, theory into practice, assignments linked to real world improvements, direct coaching from experts, tangible productivity gains, bespoke workshop training configured to business requirements.
Direct Learning	20 hours	20 hours	30 hours	Bespoke
Workplace Learning	N/A	c. 14 hours	c. 26 hours	Bespoke
Online Coaching	N/A	2 hours	3 hours	Bespoke
Programme Cost	£595 + VAT	£795 + VAT	£995 + VAT	On request

ADDITIONAL OPTIONS

Additional Coaching	£150 + VAT per hour	£130 + VAT per hour	£100 + VAT per hour	-
Assignments	£100 + VAT	Included	Included	-
Workshop	Bespoke price	Bespoke price	Bespoke price	-
Bespoke Content	On request	On request	On request	-

Why Choose Click2Learn's Lean Leader Programme?

Practical Application

Our programme goes beyond theory. Learners apply new skills directly to their work environment through assignments such as setting up visual management systems, running effective team meetings, and resolving team-based issues.

Cost-Effective & Flexible

Available on any device, our eLearning platform allows participants to learn at their own pace, minimising disruption to business operations while maximising results. Our platform is scalable, ensuring consistent, high-quality training for teams across different locations.

Scalable

Train large groups simultaneously throughout your entire organisation.

Tailored for Business

We offer bespoke content options and integration with your existing systems. Configure the sequence and structure of the course to suit your exact requirements. Accessibility and language options are also available

Expert Coaching

Learners have access to 4 hours of direct coaching from industry experts, ensuring personalised support throughout the programme. Our coaching team, have real world experience of applying the concepts covered in this programme.



For more information on how the Click2Learn Lean Leader Programme can benefit your business or to request a demonstration, please visit our website at www.click-2.com, email us at info@click-2.com or call us at +44(0)247 718 0496.

Get in Touch

For further information, a demonstration of our platform, or to discuss how Click2Learn can revolutionise your organisation's training processes, please contact us:



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